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OFFICE POLICY ON BALANCES AND COLLECTIONS

We collect your credit card information to simplify the billing process and to protect you from any inadvertent negative impact on your credit rating. As people in New York move frequently, it is not uncommon for contact information to change and for bills to remain unpaid unintentionally.

As you have chosen **not** to leave your credit card information with us, we do want to make you aware of our billing policy.

For unpaid balances stemming from co-insurance, deductibles, or any other fee-for-service charges, we will send out 3 consecutive monthly billing statements. If you do not remit payment after 3 notices or if your account reaches 120 days past due, your account will be sent to a collections agency.

If you have any questions about whether services rendered in the office will be applied to your deductible or whether a co-insurance will be charged for your medical visit or for any procedures performed in the office, it is your responsibility to understand the details of your individual policy.

If you have any question regarding your willingness or ability to pay for a medically covered procedure that might be applied to your deductible or to which a co-insurance might be applied, you should delay the procedure and check with your carrier regarding your financial responsibilities. We will be happy to provide you with all codes necessary to obtain this information from your carrier.

If you have any questions or concerns regarding bills you receive from our office, please contact our contracted billing agent, Jocelyn, at Metro Medical – telephone: (646)-576-5689.